



SUMMER 2024

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# BULLETIN

Serving NCPD Members and Their Families Since 1940.

## 2024 Scholarship Winners NCPD FCU Scholarship

Here at NCPD FCU, we're passionate about supporting our youth's educational goals! We're thrilled to announce the winners of this year's **\$2,500 scholarships** – a huge congratulations to these amazing students!



**Cole Hennessy**

Cole is 18 years old and is going to be a 2024 graduate of Island Trees High School. Cole will be attending the University of Central Florida and majoring in digital media/computer programming.



**Fiona O'Reilly**

Fiona plans to attend the University of Virginia. She will be studying government, statistics/data analytics, and economics.



**Cameron Bunster**

Cameron is a senior at Our Lady of Mercy Academy and will be graduating on the Principal's List. She will be attending Quinnipiac University in the fall, where she is majoring in nursing.

## The James J. Kilfeather Memorial Scholarship Fund

We are thrilled to announce the recipients of our **\$1,000 James J. Kilfeather Memorial Scholarships**, awarded to students pursuing in-person, hands-on vocational training. We congratulate them on their achievements!



**Shelby Grabher**

Shelby will be starting nursing school this upcoming fall. She has expectations of becoming a registered nurse, specializing in psychiatric care.



**Michael Joseph Hospodar**

Michael is studying to become a registered nurse.



**Alicia Hardy**

Alicia plans on attaining her nursing school education and becoming a registered nurse in the near future.



**Daniel Shea**

Daniel is currently in school to become an electrician. His future plans are to work for a reputable company and gain experience in hopes to eventually start his own business.



**Emma Kurtz**

Emma will be attending the traditional nursing program at Molloy University. She currently works as a nursing assistant at North Shore University Hospital.

**Banking  
anywhere  
else would  
be a crime!**



# Conversion Update/Information

**Your second quarter dividend will post on 6/30 rather than 7/1. Your third quarter dividend will be posted on 10/1. This is a one-time occurrence due to the core upgrade.**

For more information about our Core Conversion, please visit our website at <https://www.ncpdfcu.org/core-conversion>

## Important Dates

**Friday, June 28, 2024**

NCPD FCU will be  
OPEN during regular  
business hours

**Saturday, June 29, 2024 +  
Sunday, June 30, 2024**

NCPD FCU will be CLOSED

**Monday, July 1, 2024**

NCPD FCU is scheduled  
to OPEN at 8:30 a.m.

## Core Conversion Frequently Asked Questions

### What is a core conversion?

Our core member system is the software that manages NCPD Federal Credit Union's banking technology. It enables us to open accounts, maintain transaction records, service loans and more.

### Why is NCPD FCU converting to a new core member system?

As we continue to grow, we need to upgrade our system to better serve our members with the latest products and services.

### How will Online Banking change after the conversion?

If you have multiple member numbers, you'll be able to view all accounts with a single login. Your existing username and password will stay the same. If you have multiple logins, please try all logins prior to calling us for assistance. Going forward, each individual will only have one Online Banking login. Joint members can now have their own username and password.

To log in to Online Banking for the first time, use your member number as your username and the last four digits of your Social Security number as your password. Once you have logged in, you will be prompted to create your own unique password.

### Will the Telephone Banking System remain the same?

The Telephone Banking system will be upgraded, you will need to set a new username and password. The phone number will stay the same and the system will walk you through re-registration.

### Will my member number change?

No, your member number will stay the same.

### Will my card information change?

No, all credit cards, debit cards, and PINs will stay the same.

### Will my statements change?

No, you will continue to receive statements or eStatements as usual.

### Will my Online Banking login credentials change?

No, your existing username and password will stay the same. To log in to Online Banking for the first time, use your member number as your username and the last four digits of your Social Security number as your password. Once you've logged in, you can set a new password in the User Options section.

### Will my deposits or Bill Payments change?

Loan payments, direct deposits, payroll deductions, ACH transactions, and automatic transfers will not be affected. After conversion, please double-check vendors, dates, and amounts on Bill Pay.

If you have bill payment records on multiple accounts, please be aware only one bill payment vendor list will remain. Joint members will not have access to another joint accounts holder's vendor list for bill payment. If you have this situation, please contact us for further details.

### Will I still be able to use my checks?

Yes, you'll be able to use your checks during and post-conversion.





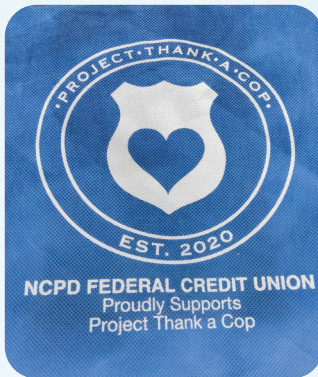
# NCPD FCU Community Bulletin



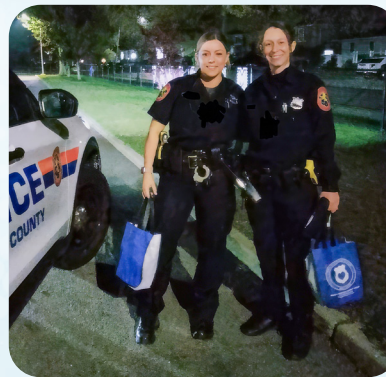
**Family Fun with NCPD:** We joined the Nassau County Police Department's Family Day on May 11th, handing out goodie bags to families at the David S. Mack Center for Training & Intelligence.



**Celebrating Police Week:** Our branches donned festive decorations and offered giveaways to members throughout Police Week, May 13th-17th.



## Project Thank a Cop



**Supporting Project Thank a Cop:** We were proud to donate 500 bags to Project Thank a Cop! These bags will be filled with snacks and drinks by PTAC members, and distributed to officers on patrol as a token of appreciation.



**Making Strides Against Breast Cancer:** Mark your calendars! In October, we'll be partnering with the American Cancer Society's Making Strides Against Breast Cancer walk at Jones Beach on Sunday, October 20th. Stay tuned for details on how you can join us in raising funds and awareness.

## Member Testimonials

What Our Members Say:  
The NCPD FCU Experience

*"Tellers go above and beyond to assist in all areas."*

Carol B.

*"Helping me with my accounts for over 50 years."*

Don K.

*"Why go to a bank?! This is the place to come to."*

Doug E.



# BULLETIN BOARD

## Holiday Closings

### Independence Day

July 4, 2024

### Labor Day

September 2, 2024

## And the Winner Is...

Congratulations to **Kathleen Caputo**, the winner of last quarter's contest. Kathleen's \$25 prize was deposited into her Share Savings Account.

## Important Reminder

Keep your account info such as phone number, email, and address up to date in case we have to reach you.

## E-Z PUZZ ENTRY FORM

Enter to win \$25 cash! Circle the ten words in the puzzle below. They may appear in the puzzle vertically, horizontally, or diagonally. Provide your name, address, phone number, and email address in the spaces provided, and then return this form to us by mail or in person by June 28, 2023. All correct entries received will be entered in a prize drawing for \$25, which will be deposited into the winner's Share Savings Account. The winner will be announced in the next Bulletin.

- |                |                  |
|----------------|------------------|
| 1. CELEBRATION | 6. INFORMATION   |
| 2. COMMUNITY   | 7. MEMBERSHIP    |
| 3. CONVERSION  | 8. SUMMER        |
| 4. GRADUATION  | 9. SUNSHINE      |
| 5. HOLIDAY     | 10. TESTIMONIALS |

F	C	O	M	M	U	N	I	T	Y	B	X	Z	U	S	F
F	L	S	U	I	C	O	N	V	E	R	S	I	O	N	G
G	E	M	N	G	A	T	E	S	T	I	M	O	N	I	A
Q	N	M	M	O	R	L	D	L	C	T	E	Y	I	F	M
Y	I	O	E	I	I	A	O	P	E	I	K	I	T	V	E
U	H	C	Z	T	V	T	D	H	L	N	B	S	E	T	M
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I	U	L	M	R	E	L	W	H	R	M	E	S	I	N	R
T	S	E	B	O	M	I	S	O	A	O	C	T	M	S	S
A	W	B	E	F	M	D	W	L	T	C	F	I	O	H	H
U	C	R	R	N	U	A	S	I	I	Q	F	N	N	I	I
D	O	A	S	I	S	Y	U	D	O	F	Q	U	I	N	K
A	N	T	H	M	B	J	M	A	N	Q	S	B	A	F	O
R	V	I	I	S	U	M	M	E	R	X	T	H	L	O	A
G	Q	Z	P	G	R	A	D	U	A	T	I	O	S	R	T

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Detach and return to 777 Old Country Road,  
Plainview, NY 11803, ATTN: Marketing Department

## Membership

NCPD Federal Credit Union offers membership to law enforcement personnel working for federal, state, county, and municipal police departments within Nassau County. The benefits extend to your immediate family as well, including spouses, children, nieces, nephews, stepchildren, and grandchildren.

### Unsure if you qualify?

Give us a call at **516-938-0300**  
or **516-938-3339**.

## BOARD OF DIRECTORS

### President

Matthew McCartin

### Vice President

John Berry

### Treasurer/Secretary

Dennis Barry

### Directors

Wayne F. Birdsall  
Wayne Hartmann  
William McHale  
Tim Mensch  
Patrick Rail  
Devin Ross

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Michael Velte  
William K. Field V  
James Ahern  
Anthony M. Chieco

## CREDIT COMMITTEE

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Wayne F. Birdsall

Wayne Hartmann  
Tim Mensch

## ADMINISTRATION

### Chief Executive Officer

William Mackey

### Chief Lending Officer

Regina Hassard

### Chief Information Officer

Wayon Elliott

### Financial Controller

Dina Senra

### Compliance/ Operations Supervisor

Karen Allen-Gomez

### Mineola Branch Manager

Betsy Schwabacher

### Branch Supervisor

Gabriella Gallardo

## OFFICE STAFF

Bryan Bragman	Linda Oakley
Lisa Ciangetti	Alyson Parr
Gina Giuliano	Laura Pellechia
Kate Josefak	Kathy Rosales
Vimmy Kumar	Mary Sardegna
Christine Leach	Tyhais Small
Michael Levy	Ryan Soroka
Marivet Lopez	Rosina Troiano
Robert Makley	Patricia Toscano
Valerie Massaro	Theresa Veerasamy
Tyra Mayes	Susan Wenz
Angela Mazarese	Colleen Worrell
Sandra Morris	

## Hours

Mon. - Fri.: 8:30 a.m. - 4:00 p.m.

## Member Telephone Service

516-938-4077

## Locations

777 Old Country Road  
Plainview, NY 11803  
516-938-0300 • Fax: 516-938-0311  
  
1490 Franklin Avenue  
Mineola, NY 11501  
516-938-3339 • Fax: 516-573-7009

[www.ncpdfcu.org](http://www.ncpdfcu.org)



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